

Y FACILITY POLICIES

Greater Wichita YMCA | We build strong kids, strong families, strong communities. | www.ymcawichita.org

YMCA Check-In

YMCA members and community participants are required to have their photo taken to ensure safety and security for all. Members are required to enter their electronic membership code on each visit to verify current membership, and community participants must sign a non-member liability waiver on each visit.

Use of Facilities by Children

Children under the age of 8 must be accompanied and supervised by a parent/adult (age 18 & up) at all times, unless the child is in an organized program.

Children ages 8 & 9 must have a parent/adult (age 18 & up) on site at all times, unless the child is in an organized program. Unstructured activities available vary by location and may include free-play basketball, swimming, bouldering, family centers and youth fitness centers (following fitness orientation). See each branch's Gym, Pool and Climbing Schedules for open times.

Children 10 years and older are allowed to use facilities without on site parental/adult supervision. Unstructured activities are listed above. When accompanied by a parent/adult, children ages 9-12 may use the indoor track, adult fitness equipment and participate in adult group exercise classes.

Children ages 13 and older may participate in group exercise classes and use the indoor track and adult fitness centers after completing a fitness center orientation. Adult fitness center access may be limited during busy times and orientations may be scheduled at the Member Service Desk. Additional age restrictions apply to treadmill use.

Use of Pools by Children

For your safety, unless in an organized, supervised program such as swim lessons, **children under the age of 8 must be accompanied by and within arms reach of a parent/adult (age 18 & up) at all times when using a YMCA swimming pool.** The ratio of children under the age of 8 to adults should not exceed 3:1 in non-program activities.

Smoking/Tobacco Products

Use of tobacco products and/or smoking is prohibited in all YMCA facilities, on all YMCA sport fields, on all YMCA sidewalks and within 50 feet of any YMCA entrance. Smoking items should be extinguished before exiting vehicles or walking on YMCA grounds.

Guest Privileges

As a member courtesy, guests accompanied by a YMCA member are allowed two visits per year at a discounted rate of \$8/individual or \$14/family. Additionally, the Greater Wichita YMCA offers multiple Bring-A-Friend Weeks, during which all guests accompanied by an adult YMCA member (ages 18 & up) are welcome at no charge.

Please contact the Membership Director at any YMCA branch for policies on extended-stay, out-of-town guests.

AWAY Program

Visit the YMCA while you're traveling with your AWAY card! Request your photo ID card at <http://away.ymcawichita.org> or at any YMCA branch; two weeks notice is required. If you plan to visit another YMCA, it's a good idea to call that YMCA about visiting member policies.

Expected Behavior

The YMCA is an inclusive, family-friendly organization. We expect all members and guests to model four core values - caring, honesty, respect and responsibility - in their conduct and language. The YMCA reserves the right to suspend or cancel a membership at our discretion if actions or behaviors are not deemed in the best interest of the organization.

Insurance Statement

The Greater Wichita YMCA does not provide accident insurance for injuries sustained during YMCA activities. Members and community participants participate in programs and use the facility at their own risk, and are encouraged to have personal medical insurance coverage.

Applying Class/Day Fees to Your Joiner Fee

Community Participants who join the Wichita YMCA within 30 days of signing up for a class may deduct the difference between the member and the community participant class fee from their joiner fee. Day/Guest fees paid within the past 30 days may also be applied against the joiner fee for a new member. *For new members only. Application of fees can not exceed the joiner fee.

Attire

The YMCA is a family-friendly facility; please dress appropriately. Athletic shoes must be worn on wood floors. Proper swimsuits must be worn in pool areas. Open-toed shoes are prohibited in the fitness centers.

Lock Boxes and Lockers

Free lock boxes are available for securing small items during YMCA visits. Members and guests may pick up a free lock box token at any member service desk. Lockers for larger items are also available. Members and guests should provide their own shim-proof lock or padlock for locker use. Locks must be removed daily from free day-use lockers. Locks left on overnight will be removed and contents placed in the Lost & Found. Small lockers are available for monthly rent. Padlocks are available for purchase at the Member Service Desk.

Lost and Found

The Greater Wichita YMCA is not responsible for lost or stolen items. Lost and found items are kept for one week. Inquiries about lost items must be made in person; items not claimed after one week will be donated to a local charity.

Schedules

The Program Guide is published twice a year, in April and August. Separate guides are published for the El Dorado Branch. Current pool, gym and fitness class schedules are available in the literature rack of any branch, or on the web-site at www.ymcawichita.org. Schedules are subject to change.

Suggestions

Share your comments and suggestions at any YMCA branch or on-line at <http://contactus.ymcawichita.org>.

Membership Refund

Membership fees are non-refundable except in the case of members who paid a full year in advance and are dealing with an injury, major illness or moving from the Wichita area. Credits expire after one year.

Bankdraft Cancellation Policy

The monthly bankdraft payment plan is a continuous membership or program payment plan and will continue unless the YMCA is NOTIFIED 30 DAYS PRIOR TO YOUR NEXT DRAFT. Bankdraft cancellations are accepted in person, by written letter or via fax **with handwritten signature**. The YMCA reserves the right to change bankdraft fees with a 30-day written notice to members.

Returned Check/Bankdraft

Returned items are subject to a \$10 processing fee.

Climbing Walls & Waterparks

Please refer to Climbing Wall & Waterpark schedules for complete policies.

Racquetball/Handball Court Reservations

Court reservations may be made no earlier than one day in advance. Courts will be held no longer than ten minutes past reserved time. Eye protection is strongly recommended. Racquetball equipment is available upon request.

Facility Maintenance Closings

Major maintenance in our facilities requires that we close certain areas for extended periods of time, during which time members may continue to use other areas of the facility or another branch of the YMCA.

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